

# iTN *Twin Cities*™



## Celebrating our first rides . . .



Our first rides were provided on December 12th, 2014!  
Pictured: riders Marie B and Patricia B

## What is ITN?

Local volunteers use their own cars to take their senior neighbors and adults with visual impairment to any number of activities - social gatherings, shopping, medical appointments, religious services, and personal services such as banking, or beauty or barber shop. We are currently accepting members from Crystal, New Hope, Robbinsdale, Edina, St. Louis Park, and Hopkins.

## . . . and our 50th!



Our 50th ride was provided on March 2nd 2015!  
Pictured: rider Donna S and volunteer driver Gary F

Find us on Facebook: [www.facebook.com/ITNTwincities](http://www.facebook.com/ITNTwincities)

## So much to celebrate!

Steven's Square awarded us a grant for implementing an innovative new program that improves the lives of older adults. Our services will increase access to services for seniors, encourage volunteerism and match the resources of vital elders with the needs of more frail elders. Together with Steven's Square we will create positive change in the older adult services field!

MAAA Lifetime Communities helped us to complete a feasibility study of implementing a supplemental transportation system in Edina and the surrounding communities. The findings of this study lead to our affiliation with ITNAmerica and encouraged us to become a Minnesota non-profit corporation. Transportation is not a "one size fits all" problem. Everyone in a community has a stake in transportation. The need for transportation is so great, it has been challenging to set realistic limits on what we can provide as we get started.

## Welcome New Charter Members!

Myrna and Steve A, Patricia B,  
Marie B, Betty F, Doris F, Hilda F,  
Doris G, Sarah H, Sandy J, Marilyn K,  
Jan Marie L, Joelyn M, Barbara M,  
Sherre R, Sherry S, Donna S,  
Barbara S, and Mary T!

Thank you for joining  
ITNTwinCities!

### Gift Certificates!

A gift of rides is  
a gift of  
independence!

Gift Certificates  
never expire and can  
be used for any ride.  
Get one today for your  
family member or  
friend.

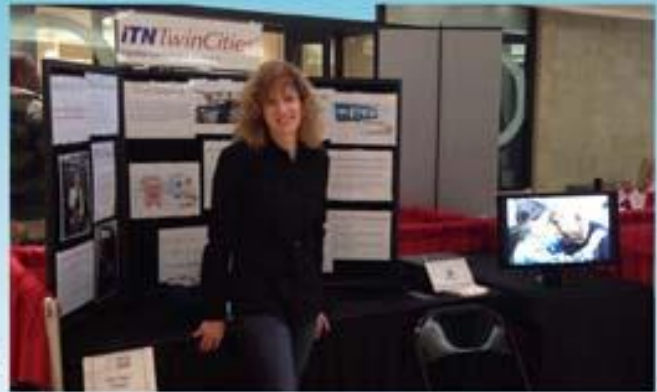
Call 612-260-5949  
to order!

**Fun Fact: Our parent organization, ITNAmerica, has  
provided 2,331,880 miles of rides for seniors!**

# Find out how YOU can volunteer!

## The HandsOn Twin Cities Volunteer Expo 2/14/2015

Pictured: Volunteer Betsy H  
Also in attendance: Joelyn M,  
Display Design by Sievert A,  
Display donated by Mary S and Warren K.



## Come volunteer with us!!!

Our volunteer commitment is only one ride per month, although volunteers are free to drive as much as they want! Mileage will be credited to your account or donated to the person of your choice.

Contact Susie Johnson at 612-260-5949 x 2  
or by email at [susie.johnson@itntwincities.org](mailto:susie.johnson@itntwincities.org)

## Thank you charter volunteers!

From driving to community outreach to data entry and everything in between, these great volunteers have generously given their time to support the mission of

ITNTwinCities:

Deb A, Sievert A, Gary F, Arlene F,  
Doug D, Betsy H, Trish H, Mark H,  
Shem J, Troy J, Tara M,  
Dan P, Kathy P, Carri S, David S,  
and Kelsey S!

## Introducing our Staff



Debra Burton, Executive Director, brings 20 years of experience in nonprofit management, and is passionate about our mission of replicating the private automobile for seniors who want an alternative to driving themselves. With a background in financial management, she is well-versed in social entrepreneurship and devoted to sustainable organization practices.



Susie Johnson, Volunteer and Rides Coordinator, comes to ITNTwinCities with 8 years of experience in the non-profit field. The last 5 years her work has focused on transportation for seniors where volunteers have played a key role. She is constantly inspired by the thoughtfulness and generosity of those who give their time to others and believes that no act of kindness, no matter how small, is ever wasted.

The Independent Transportation Network (ITN) is dignified. Older adults 60+ and adults with visual impairment who join ITNTwinCities become dues-paying members of a non-profit organization committed to their independence and mobility. Day to day living can be infinitely easier when there is a viable transportation alternative that keeps the older adult in control.

The ITNTwinCities service is also consumer oriented. We provide excellent customer service with the **arm-through-arm, door-through-door** standard that sets us apart. Like using one's own automobile, the ITNTwinCities service is available 24/7 and gives customers the flexibility to schedule their rides in advance or as needed, as well as the option to ride alone or with others, as they please, to destinations of their choice.

Members pay an affordable fare based on mileage. They pre-fund a Personal Transportation Account and a monthly statement details all payments and charges. No money is exchanged in the vehicle and tips are not accepted.

ITNTwinCities is a community based non-profit organization that is supported primarily through private, rather than public resources, as well as membership dues and fares, and the generosity of volunteer drivers.

**If you would like more information  
about ITNTwinCities, such as:**

- becoming a member of ITNTwinCities
- the ITNTwinCities car trade program
  - becoming a volunteer driver
- making a donation to ITNTwinCities

**Please call 612-260-5949 or visit us online at [www.itntwincities.org](http://www.itntwincities.org)**